

Local IT Support Intern

Do you want to gather professional experience while learning?

Become part of Commerzbank DTC Bulgaria internship program – AcceptIT. It aims to provide you with essential work and IT skills and prepare you for a future employment and continuing career within our center.

Commerzbank is a leading international commercial bank with branches and offices in almost 50 countries. At Commerzbank DTC Sofia, we develop and support innovative technology solutions that contribute to the digital transformation of one of Germany's leading banks. Our international teams work on meaningful projects across software development, infrastructure, cloud services, cybersecurity, data, and digital banking.

We are looking for an intern to join our Digital Transformation team.

Program overview:

Duration: 9 months	**Conditions:** Paid internship (full-time)	**Team:** Digital Transformation

Your tasks

- Understanding of the overall concept of the bank, including the brand, customer, product goals, etc;
- Rotating through our divisions of responsibility when needed and provide ideas;
- Providing entry-level professional services to the day-to-day operating objectives of the unit;
- Participating in various projects and their planning, that are designed to develop new professional skills and expertise appropriate to the needs of the organization;
- Receiving guidance, training, and mentoring from the specialists in the team in planning and carrying out activities and assignments;
- Other miscellaneous job-related duties as assigned.

Your Profile

- Currently pursuing a Bachelor's or Master's degree in a technical or IT-related field;
- Basic knowledge of and initial experience with PowerShell scripting;
- Basic knowledge of Windows client operating systems, SCCM, Microsoft 365 applications & cloud services, and Multi-Factor Authentication (MFA);
- Basic understanding of Active Directory and Azure Active Directory concepts, including users, groups, authentication, and access management;
- Basic understanding of Unified Communications systems and concepts, including collaboration, voice, video conferencing, and meeting room technologies;
- Strong interest in developing skills in IT support, technical support, and desktop support;
- Highly motivated to learn, develop new technical skills, and build a career in IT;
- Proactive, communicative, and team-oriented, with a willingness to take initiative;
- Fluent in English, both written and spoken.

Our Benefits

Luxury package of additional health and dental insurance;	Food vouchers in the amount of EUR 80 monthly;
6 additional annual days off for exceptional circumstances	Employee assistance program for psychological, financial and legal consultations;
Multisport card;	Friendly and supportive multicultural environment, open to new opinions and ideas.
Opportunities for long-term professional development in a stable, 150-year-old company while contributing to the vision of a new, just starting Digital Technology Center	Annual contribution of EUR 153.39 net per child for a summer camp/school/kindergarten for children up to age of 15.

Sounds Interesting? In order to apply just click on the link that will lead you to our Career Website.

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