

Skrill & NETELLER Customer Service

Introduction

Paysafe Group (Paysafe) is a leading global provider of end-to-end payment solutions. Its core purpose is to enable businesses and consumers to connect and transact seamlessly through industry-leading capabilities in payment processing, digital wallet, card issuing and online cash solutions.

Responsibilities

- Create positive customer experience with each contact you handle
- Support customers via telephone, email or chat
- Deliver tailored service, following high quality standards
- Contribute to our great working environment
- Look for ways to constantly improve the processes and the business

Candidate Requirements

- are fluent in Chinese, Czech, Greek, Italian, Polish, Russian or Spanish. English is a must
- want to practice your excellent communication skills while helping our customers
- are willing to help solve complex issues and have attention to detail
- can take responsibility
- want to have the flexibility of non-standard working hours
- are willing to work in an international environment
- would enjoy working for a quickly developing and fast-paced business

We offer

- The opportunity to write the history of a leading and growing multinational company
- Tailor-made training and ongoing development to help you enhance your skills in the field of online payments
- Multiple career progression opportunities in a dynamic in-house business
- Environment where product expertise, professional and personal commitment are rewarded
- Competitive remuneration and social benefits package (25 days annual paid leave, health insurance, sports card, Work Life Coaching Program, team events, company discounts, variety of soft skills, business and technical training programs)
- Fun and collaborative working atmosphere
- One of the top 10 best designed offices in the world

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Additional health insurance



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Attractive annual bonus



Training and conferences



Fruits in the office



Play area



Childcare allowance