



Technical Support Specialist fluent in Hungarian

Here we provide our employees with:

- Relocation package to Sofia;
- Extensive training programs;
- Environment that stimulates achievement and excellent customer service;
- Competitive remuneration package;
- Access top notch business best practices;
- Work in a challenging and pleasant business environment;

Your responsibilities will be related with:

- Tracking the cases and CSAT results following the processes;
- Follow up with the customers until problem is resolved;
- Monitor the relevant queues;
- Follow up on cases assigned, creation of new cases according to the processes;

To be suitable candidate you need to possess:

- Fluency in Hungarian;
- Good level of English language;
- Excellent customer handling skills;
- Ability to prioritize and work under their own initiative;
- Experience in customer handling will be an advantage;

So join our team of upbeat professionals and support some of the most successful organizations on the planet! It is people just like YOU that make TTEC (formerly TeleTech) a great place to work at.

If interested, please send your application to: ee.ta@ttec.com or visit our website: www.ttecjobs.com

All documents will be treated in the strictest confidentiality.
Only short-listed candidates will be invited for an interview.