



TRAVELER'S BEST FRIEND FLUENT IN GERMAN, FRENCH, TURKISH OR RUSSIAN + ENGLISH

With this role you have the chance to be a part of a world leading brand in the hospitality industry.

Our support team will be responding to end customer queries and provide high-quality customer service, related to reservations, payments, vacation advise, etc.

This would be the right role for you if you:

- Would love to work for the travel/hospitality industry, helping international travelers with their queries;
- Have a passion to support customers with great service in a friendly, confident and knowledgeable manner;
- Have an ambition to achieve sales metrics and goals;
- Conduct data entry and accurate case management;
- Are a great team worker, and want to work within a dynamic multinational environment.

What will you need to become our next top performer?

- Fluency in GERMAN, FRENCH, TURKISH OR RUSSIAN;
- Fluency in ENGLISH;
- Previous experience in hospitality/travel industry is a strong advantage;
- Proactive attitude, combined with excellent communication and soft skills;
- Decisive with the ability to multitask.

If you have these skills and would like to join a great team, apply now!
Continue reading to see what we offer...

Life at Sutherland:

- A competitive salary and excellent social benefits package including: food vouchers, transportation allowance, VIP cards the Serdika Shopping Center, Health Insurance and Life Insurance;
- Corporate training;
- Team Building and social activities, opportunities for participation in voluntary work, charity causes, a buddy system for new colleagues from overseas, etc.;
- Reward and recognition programs;
- Great office locations.

If you find this opportunity suitable for you and you want to develop your career in a company which upholds highest industry standards, please send your CV (in English) to katerina.kurteva@sutherlandglobal.com.

The information provided by you is personal and will be protected.

Due to the high volumes of applications we receive, only shortlisted candidates will be contacted.