

GETTING CLOSER. HELPING BETTER.

Become a part of our team as

## Customer service specialist



**Wörwag Pharma** – with its headquarters located in Boeblingen, Germany is a mid-sized and internationally operating pharmaceutical company. With their engagement and experience, our employees have made us what we are today: a successful, internationally active pharmaceutical company with over 1200 employees in more than 35 countries. As a family-owned company we develop, produce and distribute bio factors and generic products in few therapeutic areas – treatment of diabetes and its complications, cardio-vascular and neurologic diseases and pain relief. We are leader on Bulgarian market with products like Milgamma, Thiogamma, Magnerot and others.

### Tasks & Responsibilities

- Support KAM Distribution in Creation and Execution of Orders from Customers.
- Support KAM distribution in IPOs creation, tracking and processing; Replenishment process execution.
- Actively participates in Rolling forecast process – work closely with KAM Distribution, Sales and Mktg teams in stock planning and development for the Country;
- Responsible for Reports creation and regular update of Sales databases - reports from wholesalers, sell-in, sell-out data upload.
- Responsible for Data maintenance – data clean-up, fixing technical issues, upload of historical data.
- Responsible for Samples and Donation process - execution and reporting..

### Requirements

- Technical skills – MS Office, ERP systems, SAP
- Excellent command of English;
- Experience in similar position will be advantage;
- Very good communication skills;
- Fast learner with willingness to improve and develop;
- Responsible and able to work on his own with attention to detail;
- Thinking and able to understand the big picture and the logic behind the processes;

### What we offer:

- Opportunity to join a well-established and growing pharmaceutical company;
- Supporting and motivated team and positive work environment;
- Flexible working hours with possibility for work/life balance;
- Motivating remuneration and social package;

If you are interested in this opportunity, please apply by sending your CV to [Kristina.Velcheva@woerwagpharma.bg](mailto:Kristina.Velcheva@woerwagpharma.bg)