

Cloud Support Engineer at Europe Cloud

We are looking for a number of Cloud Support Interns to join our technical team in Sofia, Bulgaria. Europe Cloud is a Google Cloud Partner, an Advanced AWS Partner and a CloudFlare Enterprise Partner. Our client portfolio spans across all industry verticals - Media Enterprises, Fintechs, Biotechs, E-commerce, Gaming, Technology start-ups and many others. By joining us you become part of a team tackling numerous different architectures and customer deployments from various industry sectors. Due to the volume and diversity of the job's responsibilities, we can guarantee that you will not be stuck on doing the same tasks over and over again.

If you are a skilled, ambitious and proactive individual who is looking to greatly expand your personal knowledge while making a real difference, then we want you to apply and join our team of cloud superstars.

What You Need To Succeed:

- Understanding in basic Windows and Linux administration
- Basic experience with Bash scripting
- Basic knowledge in databases
- Understanding of networking concepts and devices (OSI model, virtual networks, routers, proxies, firewalls)
- General interest in Cloud concepts
- Excellent verbal and written English skills
- Good analytical and problem solving skills
- Ability to prioritize and organize your work
- Strong empathy and patience, and willingness to work directly with client projects
- Ability to work a flexible shift schedule (remotely)

Our offer:

- Highly competitive salary - Paid and certified
- Investment in your career progression towards a DevOps position
- Remote work friendly
- A diverse and challenging pallet of projects and customer deployments
- Great and friendly team environment
- Working with state-of-the-art IT products and systems, including early Alpha and Beta features of Google Cloud Platform
- Open communication with the management team
- Frequent trainings for both new and existing Google products and features

- Each new employee will be enrolled for Cloud technical trainings and certified for at least one of the following specializations:
 - Associate Cloud Engineer
 - Professional Cloud Architect
 - Professional Data Engineer
 - Professional Cloud Developer
 - Professional DevOps Engineer
 - Google Workspace
- Exciting team building activities