

## **Customer Support Specialist**

Calista Services is a leading financial broker offering Forex and CFD trading with offices all over the globe.

The company's goal is to provide revolutionary trading solutions, as well as complete educational programs for both retail and professional investors.

Our Sofia office is already a “second home” for hundreds of motivated and talented people, however our desire to thrive in an ever-changing environment is as strong as ever.

Thank you for your time. You are just one click away from joining our family!

### **Your contribution:**

- Stay connected with the clients over the phone;
- Solve platform problems/issues;
- Client guidance;
- Chat and email support;
- Creating ongoing reports on a daily basis.

### **Our perfect match would**

- Fluency in English;
- Experience on Customer Support position is an advantage;
- Analytical thinking, enthusiasm, and persistence;
- Problem solving and ability to work under pressure;
- Strong organizational and communication skills.

**We offer you:**

- Be part of one of the leading fintech startups in Europe;
- Highly competitive salary;
- Work in an international team environment;
- MultiSport card;
- Additional Healthcare;
- State-of-the-art company building;
- Gaming room, snacks, beverages and company events.

Please send your CV in English to email: **hr@calista.ltd**

Only short-listed candidates will be contacted. All applications will be treated in strict confidentiality.