

"Office People Bulgaria" Ltd is a part of an international recruitment and personnel acquisition company, providing HR services and solutions across various European countries. The free movement of the workforce is the contemporary trend in the HR industry, and our mission is to assist candidates in finding the best job for them, regardless of location.

For one of our main **clients** - a leading provider of business process services, driven by data, technology, and people, we are currently looking for a motivated **Customer Support Representative with French** to join their team.

What you will do:

- Support customers by dealing with inquiries via telephone and email;
- Resolving product/service issues and providing ongoing support to customers;
- Carry out sales after handling customer inquiries;
- Maintaining an accurate database while adhering to project-specific communication standards and processes.

Required skills:

- Fluency in French language;
- Experience in a customer-facing role would be considered as an advantage;
- Excellent communication skills;
- Customer and solution-oriented mindset;
- Sales interest would be a plus;
- Proficiency in MS Office (Excel, Word, PowerPoint).

What's in it for you?

- Bonus program based on performance;
- Competitive remuneration;
- Comprehensive training program;
- Hybrid work model option after training;
- Flexible working time on 8/6 hour shifts;
- Additional health insurance;
- Food vouchers;
- Great office location.

How to Apply:

You can send your CV to lachezar.simeonov@office-people.bg

*All applications will be treated in strict confidentiality as per GDPR requirements.
Recruitment license from National Agency of Employment №3497 from 29.03.2023*